

Billings School District 2

COMMUNITY RELATIONS

Public Suggestions, Comments and/ or Complaints

The Board is interested in receiving suggestions or comments from the public, employees and students for improvement of District operations, financial practices and its instructional programs and reports of any operational or financial irregularities. The Board regularly reviews suggestions, comments, and reports and incorporates them into District operations and programs, as appropriate.

The Board also understands that the public may have complaints from time to time. They should be brought to the attention of an appropriate staff member or District administrator for administrative review and resolution. If a complaint involves violation of a Board policy or District procedure and cannot be resolved informally at the administrative level, the complainant may have further review, through the District's Uniform Complaint Procedure set forth in Policy 1700. If a complaint does not involve violation of Board policy, then it is treated as a report under this policy.

Anyone interested in making a suggestion, comment or report may do so anonymously and without fear of job-related or other retaliation.

A decision of the Board concerning suggestions, comments and reports submitted under this policy may not be appealed unless otherwise indicated in these policies or otherwise provided for by law.

Cross References: 1700 Uniform Complaint Procedure
 4311 Complaints Against District Employees

Policy History:

First Reading: February 23, 2004 – Board of Trustees
Second Reading: June 14, 2004 – School/Community Committee
Third Reading: June 21, 2004 – Board of Trustees
Adopted on: June 21, 2004
Effective on: July 1, 2004
Revised on: August 18, 2008